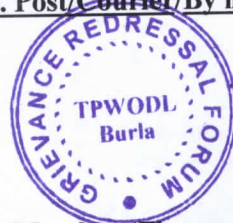


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/DED/ (Final Order)/ 218641

Date: 30/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/821/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Dasrathi Sahu C/o-Nirakar Sahu At-Chapabahal,Ps-Barkote, Po-Kelda Dist- Deogarh-768110		4140-0103-1037	9924769305
3	Respondent/s	EE(Electrical),DED, Deogarh			Division D.E.D, TPWODL, Deogarh
4	Date of Application	21.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	20.11.2024			
9	Date of Order	30/12/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

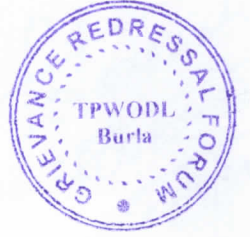
Place of Camp: ESO Office, Barkote, Deogarh, TPWODL.

Appeared

For the Complainant- Dasarathi Sahu

Represented by Nirakar Sahu

For the Respondent - EE(Elect.), DED, Deogarh, TPWODL.



GRF Case No- BRL/821/2024

(1) Dasarathi Sahu

C/o-Nirakar Sahu

At-Chapabahal, Ps-Barkote,

Po-Kelda

Dist- Deogarh-768110

Consumer No.- 4140-0103-1037

COMPLAINANT

VRS

(1) EE(Elect.), DED, Deogarh, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

*Grievance Redressal Forum
TPWODL, Burla - 768017*

(A.P. Sahu)

Member (Finance)
Member

*Grievance Redressal Forum
TPWODL, Burla - 768017*

(A.K. Satpathy)

President
President

*Grievance Redressal Forum
TPWODL, Burla - 768017*

Copy to: - (1) Dasarathi Sahu, C/o-Nirakar Sahu, At-Chapabahal, Ps-Barkote, Po-Kelda
Dist- Deogarh-768110.

(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to
serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission, At-Plot No.04, Chunokoli, Sailashree Vihar, Bhubaneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

03
~~88 morale~~
~~800 DEC 2~~
 m/11/m.

Complaint No. 05

No.....

Dt.....

complainant with co

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

MOB-9924769305
SCNO-4140-0103-1037

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

(4) Relief sought for.

- (4) Relief sought for.

- (5) Any interim relief sought for, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complain no. allotted by the office of ESO/SDO/EE, if any.

8210/12 2/12
Signature of the Applicant

Date: -

ଦିନ - ୩/୩/୨୫ ସାନ୍ତି